

Job Posting

#21.108 HOUSING TEAM LEAD

My Place

See Below for Shift Details

This posting is open to all qualified applicants.

Our Place Society (OPS) is an organization founded on progressive Christian values and principles. We work as a team to create a nurturing atmosphere of home and family, where all are welcomed. **A team approach is critical to living out our mission and values and to directing our work.**

Position Overview:

Be a part of our Supported Housing team! This position will report to the Manager of Housing and Shelters and be responsible for assisting in the operation of the supported housing.

Duties and Responsibilities:

Under the direction of the Manager of Housing and Shelters:

- Create a safe, welcoming and calming environment for the men and women entering our facility. Stay observant of the environment and provide calming intervention as required to ensure the safety of everyone and policies are being respected.
- **Assist with scheduling, statistics and other admin tasks as required.**
- **Thorough knowledge of Case management in regards to implementation, responsibilities, and integrating applications.**
- **Taking minutes for staff meetings and community meetings as required.**
- **Collaborate with team/ management in program evaluation and program development.**
- Provide first response to crisis intervention as required. Communicate with team members and Housing/ Shelter Manager and work alongside them to deescalate and resolve situations. Call for assistance when appropriate. Report all incidents, observations, and unsafe conditions through the proper channels.
- Provide Supervision/direction to all Supported Housing Staff in conjunction with the Manager.
- Acts as an advocate on behalf of family members, working for rightful justice and fair treatment, taking appropriate action to assist. Working with family members to build life skills and move toward permanent housing.
- Overseeing the Intake Process as they arrive into the Supported Housing Program.
- Keep facility in a clean and tidy state at all times.
- Maintain a professional yet compassionate relationship with family members.

Qualifications:

Education and Experience

- Any post-secondary education is an asset with preference in the human and social services field in a Degree, Diploma or Certificate program such as: BSW, Mental Health Worker, Community Health Worker, Mental Health and Addiction Worker and Social Services Worker.
- Equivalent experience in the community social services sector with working knowledge of community support agencies and resources will be considered.
- Knowledge of current social issues related to homelessness, mental illness and drug addiction is essential.

Skills and Abilities

- **Some Supervisory or Team Lead experience is a definite asset.**
- Experience working with marginalized populations is essential.
- **Proficient in Excel, Outlook, and Word.**
- **Comprehensive knowledge in revising program Policies and Procedures.**
- **Skilled in problem solving and demonstrates strong analytical abilities.**
- Strong ability to foster an environment for employee/ resident engagement.
- Familiarity with related resources and other services, such as welfare system, addiction and mental health support agencies.
- Demonstrated ability to work with challenging behavior and stressful situations.
- Demonstrated ability to apply safe work procedures.
- Non-Violent Crisis Intervention training and First Aid Certification an asset.
- Naloxone training an asset.
- Flexible and tolerant attitude to diverse cultures.
- Ability to work independently.
- Ability to communicate effectively with clients and co-workers both verbally and in writing.
- Effective personal boundary setting skills with both clients and co-workers.
- Demonstrated problem solving skills.
- Strong multi-tasking skills

Working Conditions

Shifts: 36 hours per week (3 x 12 hour shifts). Sun/Mon/Tues – Days, 7am to 7pm

Compensation: \$26.22 – \$28.92 per hour. Additional \$1.00 for overnight shifts

Benefits: Eligible for 3 weeks of vacation annually and excellent employer paid benefits after successful completion of 3 months of employment.

How to Apply:

Eligible candidates are invited to submit a covering letter with their resume detailing their related background, experience and qualifications by 4:30 p.m. on Friday, December 3rd, 2021 to careers@ourplacesociety.com or to Our Place Society, Attention Marion Hoadley, HR Director, 919 Pandora Ave, Victoria, B.C. V8V 3P4. Please quote “File #21.108 – Housing Team Lead – My Place” in the subject



Hope and Belonging

line.

Please note: All applications must have a cover letter to be considered.

We appreciate your time and interest in the position. However, due to the volume of applications, only shortlisted candidates will be contacted.

Our Place Society is an equal opportunity employer. We value the diversity of the communities we serve, and are committed to engaging and developing a diverse and inclusive workforce. Our Place Society welcomes applications from First Nation, Inuit, Métis, New Canadian, differently-abled, and LGBTQ2S communities.