

# Job Posting

# #22.142 CASUAL OUTREACH WORKER

## 919 Pandora

*This posting is open to all qualified applicants.*

Our Place Society (OPS) is an organization founded on Christian values and principles. We work as a team to create a nurturing atmosphere of home and family, where all are welcomed. **A team approach is critical to living out our mission and values and to directing our work.**

### Position Overview

Be part of a dynamic team that provides daily support to the most vulnerable population in downtown Victoria!

The Outreach Worker participates directly in the provision of services, resolves difficult or sensitive issues or problems and maintains a welcoming environment for a diverse homeless population, including people with mental or physical disabilities, people with addictions, women and aboriginal people.

### Duties:

Under the direction of the Community Centre Manager/Lead Outreach Worker:

- Acts as an advocate on behalf of family members, working for rightful justice and fair treatment, taking appropriate action to assist.
- Monitors computer lab, hygiene area, drop-in floor, courtyard and bathrooms.
- Maintains open lines of communication between various areas of OPS.
- Maintains a professional yet compassionate relationship with family members.
- Ensures program delivery is consistent with the OPS vision.
- Works alongside and provides leadership, support and training to volunteers in their roles serving community members.

### Education and Experience:

- Related undergraduate degree or related diploma with training in mental illness/ addictions/special needs and their related issues.
- Programs such as: Mental Health Worker, Community Health Worker, Bachelor of Social Work, Social Service Worker Certificate Programs or equivalent experience.

### **Skills and Abilities:**

- Knowledge of current social issues related to homelessness, mental illness and drug addiction.
- Good interpersonal skills. Must display tact and diplomacy.
- Familiarity with related resources such as access to housing, mental health and addiction support agencies, and government assistance systems.
- Ability to communicate effectively both verbally and in writing.
- Ability to interact with people of all ages and cultural backgrounds.
- Ability to problem solve and deal with conflict effectively.
- Non-Violent Crisis Intervention training
- First Aid Certification an asset.
- Naloxone training an asset.

### **Working Conditions/Compensation:**

- **Shifts will vary according to the operational requirements. Weekends may be required.**
- **Salary:** \$23.03 to 25.62.
- **Benefits:** Access to our excellent Employee Assistance Program.
- This position requires union membership

### **How to Apply:**

Eligible candidates are invited to submit a covering letter with their resume detailing their related background, experience and qualifications by 4:30 p.m., Monday, November 14<sup>th</sup>, 2022 to [careers@ourplacesociety.com](mailto:careers@ourplacesociety.com) or to Our Place Society, Attention Marion Hoadley, HR Director, 919 Pandora Ave, Victoria, B.C. V8V 3P4. Please quote **"File #22.142 - Outreach Worker"** in the subject line.

**Please note: All applications must have a cover letter to be considered.**

We appreciate your time and interest in the position. However, due to the volume of applications, only shortlisted candidates will be contacted.

Our Place Society is an equal opportunity employer. We value the diversity of the communities we serve, and are committed to engaging and developing a diverse and inclusive workforce. Our Place Society welcomes applications from First Nation, Inuit, Métis, New Canadian, differently-abled, and LGBTQ2S communities